

# MEMORANDUM OF UNDERSTANDING

## GOROONGO

Life is a Grand Adventure 'Go live it 'With Goroomgo

TERMS & CONDITIONS OF THE AGREEMENT STARTED DATED \_\_\_\_\_ (“Agreement”)

HOTEL NAME: \_\_\_\_\_ (herein after to be called “Hotel”)

Hotel will provide GOROOMGO Pvt. Ltd with Best Rates as mentioned in the Agreement. GOROOMGO PRIVATE LIMITED shall hereinafter collectively be referred to Distributors. Distributors & Hotel shall hereinafter be collectively referred to as the “Parties” & individually as “Party”.

- 1. Payment:** Distributors shall collect the payment for room charges in full / Part Payment from the customer at the time of booking & shall pass the booking on to the hotel. **Distributor shall pay the hotel after deduction of commission as mentioned in this Agreement, prior to the guest check-in.** All additional & miscellaneous services availed by the guest during the stay to be charged directly to the guest. In case of public holidays or unexpected delays, a 2 day grace period post check out of the guest is agreeable to hotel. Unless mentioned anywhere in the Voucher **please do not collect money from the guest.**
- 2. Promotion & discount:** The Hotel will notify Distributors of all type of available lower rates, any such rates notified or known to Distributors’ from the market or third parties shall override the rates stated in this Agreement.
- 3. Inventory & Price:** The Hotel has committed to Distributors room allotment on daily basis. Bookings received for these Rooms do not require confirmation by Hotel. Hotel can manage the Rates & Inventory through Extranet provided. Distributors can redistribute the Rooms on basis & to its affiliate Partners. Hotel agrees to maintain confidentiality of Extranet.
- 4. Inability to Honor Reservations:** If the Hotel is unable to honor any reservations, it shall immediately notify Distributors & also relocate guest to a comparable Hotel or higher category. It shall also prepay to such Hotel/ Resort room charges for the nights with transportation costs. The Hotel will also immediately deliver written apology including an explanation absolving Distributors’ of responsibility for hotel’s failure to honor the reservation. Hotel hereby agrees & acknowledges to indemnify Distributors all cost, expenses, claims, suits (including attorney’s fees) caused due to Hotel’s inability to honor the reservations.
- 5. General Terms:** The terms & conditions of this Agreement can be modified/ altered/amended at any time on mutual written consent of both the Parties. All notices, communications, requests to be given or made to any of the Parties shall be in writing.
- 6. Term & termination:** This Agreement shall be valid unless terminated by either party. Agreement may be terminated at any time for any reason by either party by giving a (30) days prior notice. Distributors shall also be entitled to liquidate damages from Hotel in the event of the termination of this Agreement due to any breach of the terms & conditions of this Agreement. The Hotel shall honor all existing reservations till the time of termination.
- 7. Governing Laws & Dispute Resolution:** This Agreement shall be governed by the Laws of India. Any claim, dispute or difference arising shall be subject to jurisdiction of competent courts at Aurangabad , India.

Room Commission: \_\_\_\_\_ | Free Child/Infant age: \_\_\_\_\_

Taxes Applicable: \_\_\_\_\_ | Cancellation Policy: Full refund / 1 night retention if cancelled within \_\_\_\_\_ Hrs

### Payments Details– Please ensure this is filled up to ensure timely payments:

BANK NAME		ACCOUNT NAME	
ACCOUNT NUMBER		BENEFICIARY NAME	
IFSC CODE		BRANCH NAME	
EMAIL ID		ADDRESS	

Head Office – Near Sun Temple Deo, Aurangabad, District - Aurangabad (BIHAR)

PH NO- 8052722777;7004320711

Email Id: - [Contact@goroomgo.com](mailto:Contact@goroomgo.com)

Website – [www.goroomgo.com](http://www.goroomgo.com)

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## Supplier Contact Information:

<b>CONTACT PERSON'S NAME</b>	
<b>EMAIL</b>	
<b>MOBILE NO.</b>	
<b>LANDLINE NO.</b>	

## Hotel Information:

Website: \_\_\_\_\_ Group Name: \_\_\_\_\_

Hotel Address: \_\_\_\_\_

Area: (1) \_\_\_\_\_ (2) \_\_\_\_\_ (3) \_\_\_\_\_ Pin: \_\_\_\_\_

Tel No: \_\_\_\_\_ Star Rating: \_\_\_\_\_ Latitude: \_\_\_\_\_ Longitude: \_\_\_\_\_

Check In time: \_\_\_\_\_ Check Out time: \_\_\_\_\_ Floors: \_\_\_\_\_ Rooms: \_\_\_\_\_

## HOTEL CATEGORY: (PLEASE SELECT ONLY ONE)

<input type="checkbox"/> B & B	<input type="checkbox"/> Boutique	<input type="checkbox"/> Bungalow / Villa	<input type="checkbox"/> Tent / Camp	<input type="checkbox"/> Resort	<input type="checkbox"/> Hotel	<input type="checkbox"/> Club	<input type="checkbox"/> Spa Hotel
<input type="checkbox"/> Castle	<input type="checkbox"/> Houseboat	<input type="checkbox"/> Cottages	<input type="checkbox"/> Tree House	<input type="checkbox"/> Shack	<input type="checkbox"/> Heritage	<input type="checkbox"/> Fort	<input type="checkbox"/> Ecotel
<input type="checkbox"/> Dormitory	<input type="checkbox"/> Guest-House	<input type="checkbox"/> Farm House	<input type="checkbox"/> Home-stay	<input type="checkbox"/> Service Apt.	<input type="checkbox"/> Haveli	<input type="checkbox"/> Palace	

## HOTEL THEMES:

<input type="checkbox"/> Romantic/Honeymoon	<input type="checkbox"/> Beach	<input type="checkbox"/> Hill-Station	<input type="checkbox"/> Wildlife	<input type="checkbox"/> Adventure	<input type="checkbox"/> Luxury	<input type="checkbox"/> Best	<input type="checkbox"/> Business	<input type="checkbox"/> Religious
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## HOTEL FACILITIES:

<input type="checkbox"/> 24-hour Front desk	<input type="checkbox"/> Free Breakfast	<input type="checkbox"/> Internet access-Free	<input type="checkbox"/> Concierge	<input type="checkbox"/> Travel counter
<input type="checkbox"/> Front desk-limited hours	<input type="checkbox"/> Express check-in/check-out	<input type="checkbox"/> Internet access-Paid	<input type="checkbox"/> Safari	<input type="checkbox"/> Iron board (on request)
<input type="checkbox"/> Airport transfers-Free	<input type="checkbox"/> Spa	<input type="checkbox"/> Business Centre	<input type="checkbox"/> Wheelchair	<input type="checkbox"/> Cribs available
<input type="checkbox"/> Airport transfers-Paid	<input type="checkbox"/> Spa services-Nearby	<input type="checkbox"/> Beauty services	<input type="checkbox"/> Gardens	<input type="checkbox"/> Gift shops
<input type="checkbox"/> Restaurant	<input type="checkbox"/> Sauna & Steam Room	<input type="checkbox"/> Pool Table	<input type="checkbox"/> Luggage storage	<input type="checkbox"/> Shopping Area
<input type="checkbox"/> Poolside Bar	<input type="checkbox"/> Health club/Gym	<input type="checkbox"/> Private beach	<input type="checkbox"/> Elevator/lift	<input type="checkbox"/> Book Shop
<input type="checkbox"/> Open Air Restaurant	<input type="checkbox"/> Room service-24 hours	<input type="checkbox"/> Porter/bellboy	<input type="checkbox"/> Clubhouse	<input type="checkbox"/> Library
<input type="checkbox"/> Nightclub	<input type="checkbox"/> Room service-limited hours	<input type="checkbox"/> Fireplace in lobby	<input type="checkbox"/> Valet Parking	<input type="checkbox"/> Medical services
<input type="checkbox"/> Coffee shop or Cafe	<input type="checkbox"/> Swimming pool	<input type="checkbox"/> Laundry facilities	<input type="checkbox"/> Parking Area	<input type="checkbox"/> Backup generator
<input type="checkbox"/> Bar/lounge	<input type="checkbox"/> Air-conditioned public areas	<input type="checkbox"/> Banquet facilities	<input type="checkbox"/> Security guard	<input type="checkbox"/> Currency exchange

## 1 Room Type Name - \_\_\_\_\_

<input type="checkbox"/> Internet access-Paid	<input type="checkbox"/> Toiletries	<input type="checkbox"/> Bottled/drinking water	<input type="checkbox"/> Central A/C	<input type="checkbox"/> Balcony
<input type="checkbox"/> Internet access-Free	<input type="checkbox"/> Mini bar	<input type="checkbox"/> Telephone	<input type="checkbox"/> Room heater	<input type="checkbox"/> Bathtub
<input type="checkbox"/> Geyser	<input type="checkbox"/> Wakeup-calls	<input type="checkbox"/> Desk	<input type="checkbox"/> Temperature Control	<input type="checkbox"/> Wardrobe/Cupboards/Cabinets
<input type="checkbox"/> Tea Coffee Maker	<input type="checkbox"/> TV	<input type="checkbox"/> Bathroom	<input type="checkbox"/> H/C running water	<input type="checkbox"/> Sofa

View from the room: \_\_\_\_\_

2 Room Type Name \_\_\_\_\_

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**View from the room:** \_\_\_\_\_

### 3 Room Type Name

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<input type="checkbox"/> Geyser	<input type="checkbox"/> Wakeup-calls	<input type="checkbox"/> Desk	<input type="checkbox"/> Temperature Control	<input type="checkbox"/> Wardrobe/Cupboards/Cabinets
<input type="checkbox"/> Tea Coffee Maker	<input type="checkbox"/> TV	<input type="checkbox"/> Bathroom	<input type="checkbox"/> H/C running water	<input type="checkbox"/> Sofa

**View from the room:** \_\_\_\_\_

### NEARBY ATTRACTIONS-

Mention Name & Distance (in km) from hotel (nearest railway/bus station, airport, hospital, mall, park, art gallery etc.)

S.No.	Attraction	K.M
1	Nearest Railway Station	
2	Nearest Airport	
3	Nearest Bus Stand	
4		
5		
6		
7		
8		
9		
10		

**IN WITNESS WHEREOF**, the Parties hereto have executed these presents on the day, month & year first hereinabove written:

**SIGNED ON BEHALF OF Goroomgo**

**SIGNED ON BEHALF OF HOTEL**

NAME: \_\_\_\_\_  
 TITLE: \_\_\_\_\_  
 DATE: \_\_\_\_\_

NAME: \_\_\_\_\_  
 TITLE: \_\_\_\_\_  
 DATE: \_\_\_\_\_

Head Office – Near Sun Temple Deo, Aurangabad, District - Aurangabad (BIHAR)

PH NO- 8052722777;7004320711

Email Id: - [Contact@goroomgo.com](mailto:Contact@goroomgo.com)

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